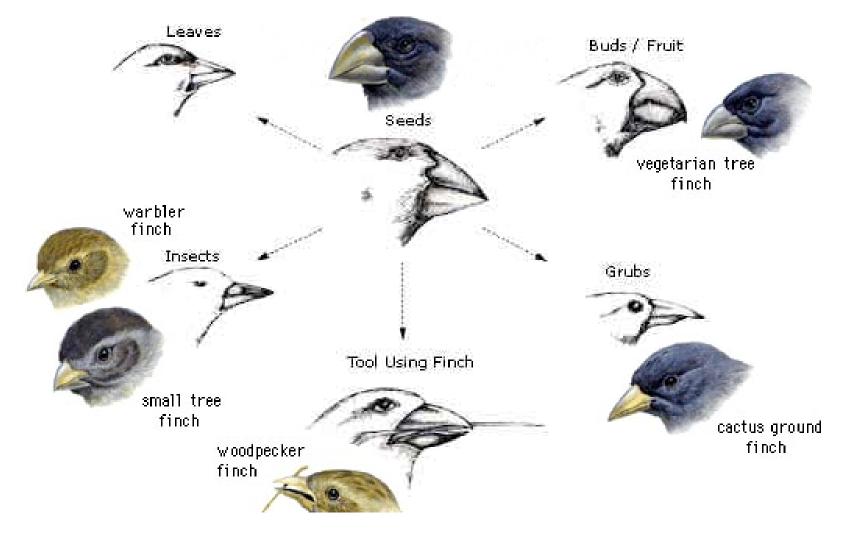


"It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is most adaptable to change".

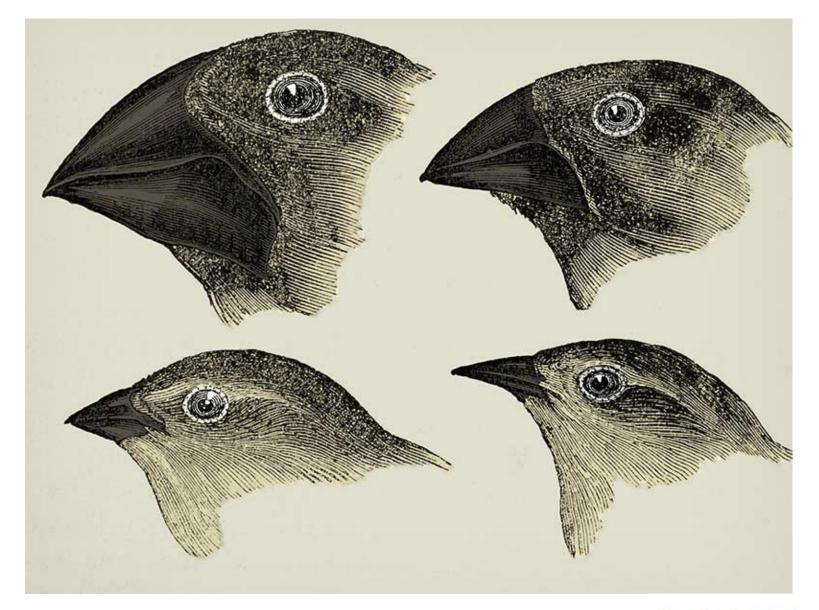
**Charles** Darwin

### Adapt





Thriving Through Relentless Transition





### Maribel Lopez in 2007



#### BEST PRACTICES

Includes Business Technographics® data



January 17, 2007 Defining A Mobile Enterprise Policy This is the second document in the "Crafting Mobile Strategies And Policies" series.

by Maribel D. Lopez with Ellen Daley, Brownlee Thomas, Ph.D., and Emily Van Metre

#### **EXECUTIVE SUMMARY**

As wireless data networks and hardware mature, corporations are becoming mobile enterprises to improve business processes and customer satisfaction. Companies have discovered that the organic growth of mobile solutions, such as rogue access points or redirected email, creates device management and security challenges that are hard to manage. Firms are defining corporate mobile policies to mitigate security risks. A mobile policy should contain three elements: 1) a mobility framework that establishes the guidelines

### Maribel in 2016



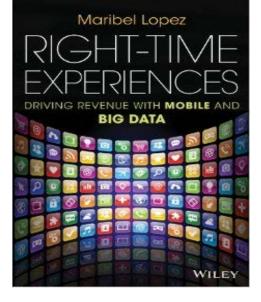






EMERGING TECHNOLOGY COUNCIL









MaribelLopez @MaribelLopez



Loney Research videos os mobile devices, enterorio

Maribel Lopez

Uploads Public



### Who?

- Industry analyst
- Influencer
- Strategic business advisor
- Author
- Entrepreneur
- Board of advisors





### The modern analyst

### Products

Enterprise Strategy & Research Council Technology Vendor Services

# Events

- Monthly Member & Guest Presentations
- Research Calls
- Inquiry Calls
- Syndicated Research
- Yammer Community

- Strategy Advisory
- Speaking Services
- Media & Content Campaigns
- Custom Research
- (New Enterprise Sentiment Council)

- Four Conferences (mobile, IoT, enterprise digital transformation)
- Panel Moderation
- Keynotes
- Customer Advisory Board Facilitation

### Customers

#### Partial list of enterprise clients

Many of today's top industry leaders already rely on the ETC for top quality mobile research and real-world knowledge sharing.







KOCH BUSINESS SOLUTIONS, LP





American Airlines 🔪



SOUTHE



AmerisourceBergen<sup>®</sup>





CATALINA

aramark





### Data

72% of IT leaders rank security as their top concern. Yet spending lags.



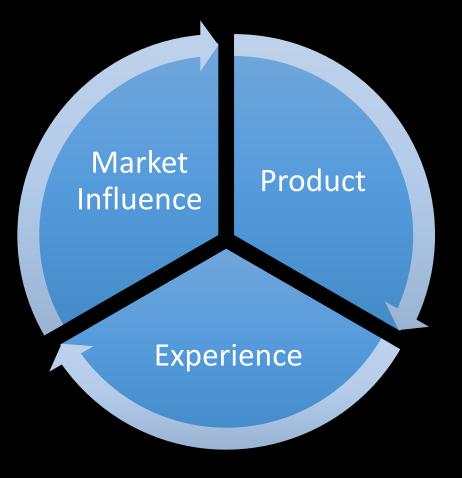
48% of business leaders don't know IoT means to the company's business strategy





75% of companies that Lopez Research surveyed plan to build 10 more mobile apps in the next 12 months

### Differentiation





### Product

### Yammer

### **Peer Sharing**

# All Network

Hi everyone,

📫 LIKE 🔸 REPLY < SHARE …

.

#### All Network

Maribel Lopez - September 30 at 3:54pm Per our MRC discussion, this is the presentation from the WLAN company with the new controller and embedded 8X8 beacon technology. I think it's pretty cool.

#### 🖬 LIKE 🔸 REPLY < SHARE \cdots Pablo Mora and Glenn Gruber like this

Mist short deck sep2016 lopez

NP Niraj Patel – October 22 at 5:26am from iPhone Hi Maribel, Can you share the deck via email? Interesting technology and would like to review in my team. My email npatel@ups.com. Thx. 📫 LIKE 🐟 REPLY < SHARE …

Write a reply

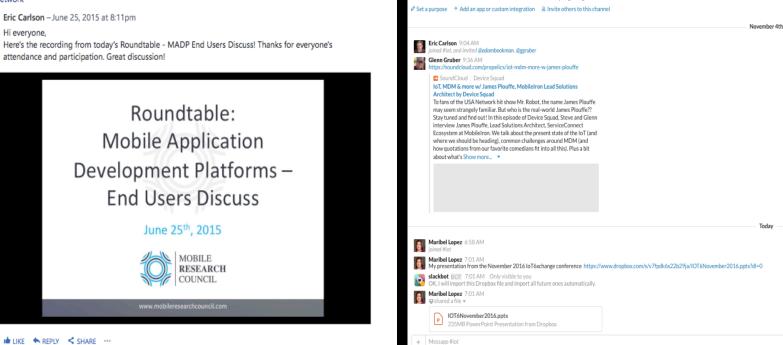
#### # All Network

Glenn Gruber - October 16 at 4:02pm Something to make sure that all the folks who run your consumer-facing mobile properties know.

searchengineland.con Within months, Google to divide its index, giving mobile users better & fresher content Currently, Google has a single index of documents for search. Google's Gary Illy...

💼 LIKE 🐟 REPLY < SHARE 🚥

#### @MaribelLopez





iric Carlson created this channel on November 4th. This is the very beginning of the *#iot* channel.

Slack

#iot

### Campaign

		Categories	ŀ	Internet of Thin	gs Lab
669 Shares	У Share on Twitter		in	Share on LinkedIn	f 8* 🗸
Thursd shushe size for IsT success					

#### **Three strategies for IoT success**

#### 🖀 Maribel Lopez 🧿 23/08/2016 🖿 Internet of Things

Despite the current hype, most organizations have been on a digital transformation jourr Typically, organizations only had to deal with one wave of technology evolution at a time. 1980s we moved to the PC, in the 1990's it was the move to e-commerce and the dot com and IT professionals are dealing with four simultaneous technology shifts that include clo processing, enterprise mobility and Internet of Things (IoT). While each of these technolog of its evolution, all four have reached a level of maturity where they can be used today. O faced with the challenge of upgrading to these solutions and combining them in new way value.

Today, the Internet of Things is the most exciting and least understood of these four tech to IoT is about more than connecting sensors and collecting data **\***. If implemented correct ransform a business process and entire industries. In its IoT benchmark research, Lopez there are three broad phases that companies traverse in deploying IoT strategies. Each pl efforts of the previous phase. These strategies include using the IoT to:

#### Create efficiencies with faster access to data 🗴.

Similar to the adoption of mobile and cloud computing, IT strives to make a process bett $\epsilon$ 

💶 🔿 Ack me anything 🛛 🗊 🙃 🚔 😆



Missed @MaribelLopez at #BCW16 yesterday? Watch her share what the secret sauce is for #IoT products or services. youtu.be/3wrSZmyoBSI

BOSCH SI @BOSCHSI - 16 DAYS AGO



### Campaign: Video & Blog

Home > Operations > How the cloud helps IT say yes to mobile services.

#### How the cloud helps IT say yes to mobile services



4 KEY TRENDS IN MOBILE INFASTRUCTURE

NEWSLETTER SIGNUP





Principal & Founder of Lopez Research

I'm a thought leader and strategic advisor at Lopez Research. I'm the author of "Right-Time Experiences Driving Revenue with Mobile and Big Data" published by John Wiley and Sons and the co-founder of the Mobile Research Council. I help companies understand and navigate digital transformation by analyzing today's most powerful tech trends, including mobile, cloud big data analytics, and IoT. My company offers strategic advisory, speaking and market research services. In the past, I've worked at Motorola, IDC, Shiva Corporation, and Forrester Research. Specialties: public speaking, moderation skills, strategic advice



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The entire IT stack, from devices through cloud infrastructure, is changing at an unprecedented rate. IT leaders are struggling to keep up with the pace of changes as they are asked to do more with less. At the same time, new technologies are often perceived as risky, and failure isn't an option.

Because of these factors, IT is often considered the "Department of No," and shadow IT is common among organizations of all sizes. However, IT can be innovative and a tremendous business partner if given the chance.

#### From the 'Department of No' to the 'Department of Know'

At the recent ET6 Xchange conference, George McQuillister, the principal IT solution engineer for mobile operations support at the Pacific Gas and Electric Company, summed up the challenges perfectly. During the executive IT user panel, he said, "IT is typically known as the 'Department of No,' but what we want to be known as is the 'Department of Know."

EVERY WORKER IS A KNOWLEDGE WORKER



MOBILE NEWS

CLOUD INNOVATION, IPHONE 7 PERFORMANCE AND FREE WIFI HEADLINE THIS WEEK'S #MOBILEMONDAY

By Joe Hewitson SEPTEMBER 10, 2016

ENTERPRISE MOBILITY TAKES CENTER STAGE AS APPLE DOUBLES ITS ENTERPRISE EFFORTS IN THIS WEEK'S #MOBILEMONDAY

By Joe Hewitson SEPTEMBER 12, 2010

### Interactive guides

#### of 10

#### Phase 1: Extend Your Existing Systems

In the first phase, companies will move beyond simply providing employees with mobile access to email, contacts and calendar. Companies will seek out mobile versions of existing applications or adapt these applications to operate on mobile devices. In many cases, firms start by replacing volumes of paper or paper-based processes with mobile apps (see examples below, at right). Real-time data capture and access, such as updating customer records and processing sales transactions, are logical subsequent use cases. By mobile-enabling the systems that employees already access at their desktops, firms can shorten sales cycles, improve data quality and enhance customer satisfaction.

For example, a food distributor was able to serve 10% more accounts per day and increase



#### Eaton Powersource catalog\*:

Eaton Powersource digitized their product catalogues of 200,000 hydraulic products on an iPad app so sales professionals always have access to the latest product updates on their fingertips without having to carry paper catalogues anymore.  品

\*Video source from www.eatonpowersource.com

Airlines bags o with ap Airlines fuel per applica of 16 m app als essenti momen

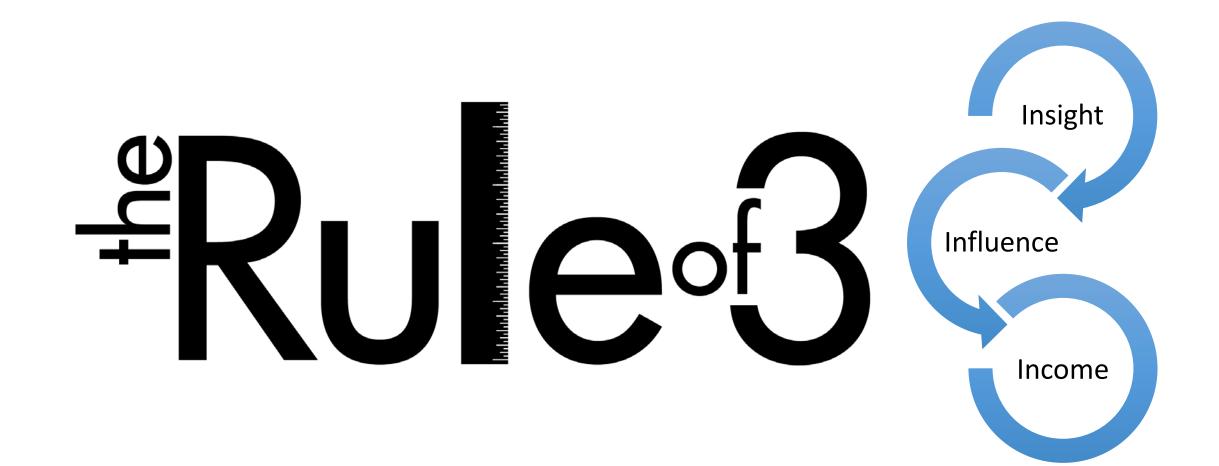
Airlines are replacing the 45 pound

bags of flight charts that pilots carry with applications on tablets. United Airlines saves 326,000 gallons of fuel per year by using a mobile application to eliminate the carriage of 16 million sheets of paper. The app also helps its pilots pinpoint essential flight information at the moment they need it.



Selective
Time
Understand business
Focus



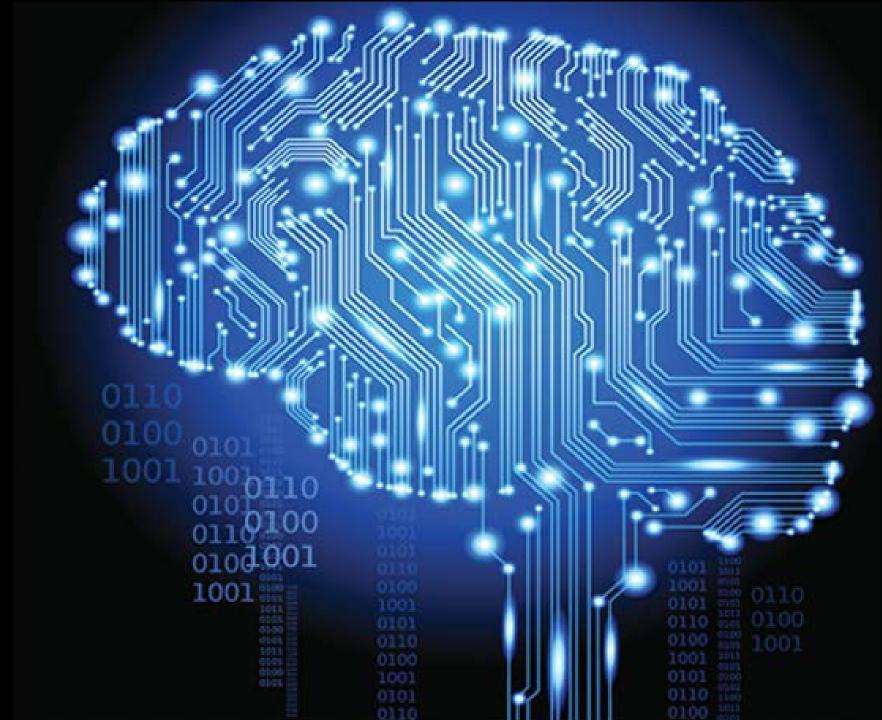




### Important



### Ideas & Insight



### Influence







### Strategy



#### Invest in hybrids/influencers

#### Personal Education

#### Customer advocacy

## Selection

F

E

### Goal



### Look for 3<sup>rd</sup> party validation





#### LATEST V MARKET SECTORS V EVENTS V IOB TV

Home - Featured - The top 34 IoT influencers to follow on Twitter in 2016

#### The top 34 IoT influencers to follow on Twitter in 2016



#### Maribel Lopez

Independent industry analyst Maribel Lopez talks about digital transformation through Big Data, mobile cloud and analytics.

She's on top of the latest news – whether that's the emergence of connected cars or the latest happenings at Apple. Currently, she's focusing a

lot on the rise of Artificial Intelligence (AI) and machine learning.

#### Alex Deschamps-Sonsino

Alexandra Deschamps-Sonsino is synonymous with IoT. She is the director of DesignSwarm. a



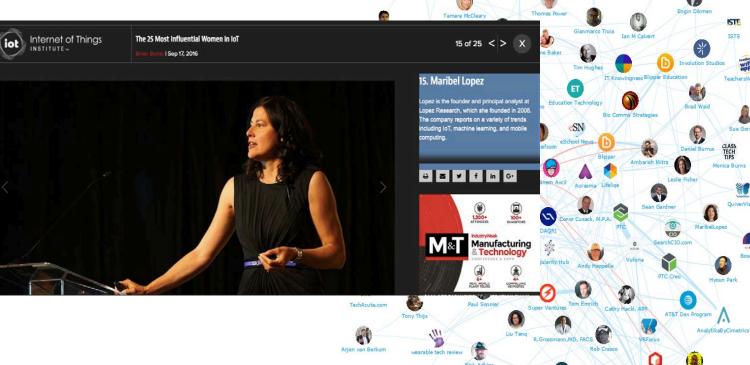
Joe Fields - OctoBer 27, 2016 - Gaming, INFLUENCER IDENTIFICATION, TECH Augmented Reality: Top 100 Influencers and Brands

Franz Rus

Glen Gilmore #SocBiz

Rvan A Bel

AWE 2016



Arshya Vahabzadeh MD HealthCareIT Expert



### The Matrix

- Classification
- Projects
- Model
- Boundaries



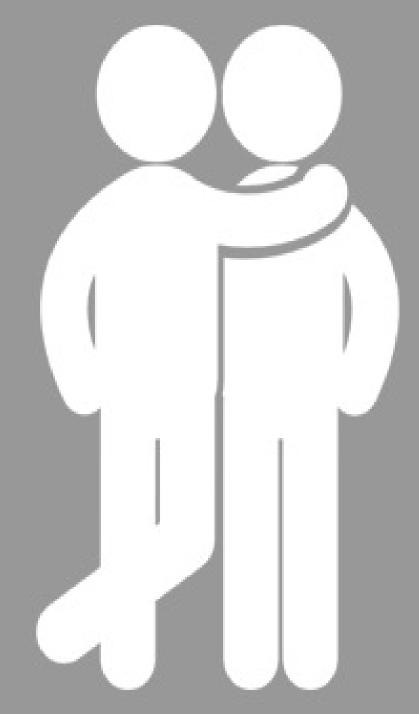
### Relationship



Communication
Connections
Deliverables

### Evolution





# CREATING CUSTOMER Advocacy

*"In the middle of every difficulty lies opportunity"* - Albert Einstein

### **Maribel Lopez**

@MaribelLopez mlopez@lopezresearch.com forbes.com/sites/maribellopez/ www.lopezresearch.com P. +1-415-894-5781

C. 617-872-8631

